

Member Service Consultant

A vacancy exists for a full time Member Service Consultant located in our Canberra Service Centre. The successful applicant will be self-motivated, have excellent communication and interpersonal skills, demonstrated ability to cross sell financial products and enjoy working in a team environment.

The Role

Your main responsibilities will include:

- Providing exceptional member service
- Identifying opportunities to market the credit union's products and services
- Assisting in the development of long term mutually rewarding relationships with our members and the local community
- Working effectively as part of a team

Skills / Attributes

In addition to a passion for assisting people and a demonstrated knowledge of sales processes, ideal applicants will:

- Display well developed communication and interpersonal skills
- Have the ability to determine priorities and work effectively under pressure
- Preferably have some knowledge of financial products and consumer lending.
- Be able to work independently or part of a team

Current finance industry experience with FSRA Tier 2 accreditation will be well regarded. A salary package between 40K-47K (depending on experience) will be offered to the successful candidate.

To apply, send a letter of application and resume to:

Email: hrjobs@mecu.com.au
Mail: Human Resource Department
mecu Ltd
Private Bag 12
Kew VIC 3101
Fax: 03 9854 4865

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